

# **Contents**

- 1** Summary

## **Part 1: Guidelines for best practice**

- 2** Key issues and needs

### **The guidelines**

- 3** Addressing older people's needs
- 4** Meeting basic needs
- 5** Mobility
- 5** Equal access to essential services
- 7** Social, psychosocial and family needs
- 8** Recognise and support the contributions of older people

## **Part 2: The issues**

- 10** Principles in an ageing world
- 11** Older people's vulnerability in emergencies
- 12** Capacities and contributions
- 12** Gender questions

## **Part 3: The research**

- 13** Investigating emergencies
- 14** Research results

## **Part 4: Applying the guidelines**

- 21** Vulnerability checklists
- 22** Appendix 1
- 23** Appendix 2
- 24** Appendix 3
- 25** Resource list